

Capability Statement

EXECUTIVE SNAPSHOT

Company: Moonlight Systems Solutions, LLC

President/CEO: Dawayne Jacobs

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NAICS CODES

- **541511** Custom Computer Programming Services
- **541512** Computer Systems Design Services
- **541518** Other Management Consulting Services
- **541519** Other Computer Related Services
- **541690** Other Scientific and Technical Consulting Services
- **541990** All Other Professional, Scientific and Technical Services

ACCELERATING DIGITAL TRANSFORMATION

Every business's efficiency is critical, and at Moonlight Solutions, we prioritize it. Our services encourage clients to maintain a healthy IT infrastructure, utilize new technology, and gain a competitive advantage. Furthermore, as an outsourced IT department supplementing our customers' internal capabilities, we offer a comprehensive package of services related to the protection and optimization of their IT and network environments. We possess the right tools for adequate networking and a wide range of solution for IT support to meet your business needs. Moonlight delivers 24/7 IT infrastructural maintenance through unmatched and highly capable technical services. Trust us to deliver for you!



ENTERPRISE GRADE & ON-DEMAND IT SOLUTIONS

- Managed IT Services: End-to-end IT support services, including 24/7 monitoring, cloud services, helpdesk support, and infrastructure management.
- Cybersecurity Solutions: Highlight your cybersecurity services such as risk assessments, penetration testing, incident response, security monitoring, and compliance management.
- Cloud Services: Cloud computing solutions, including cloud migration, management, and optimization services for platforms like AWS, Azure, and Google Cloud.
- Network Solutions: Network setup, monitoring, management, and optimization services, including SD-WAN, LAN/WAN, and wireless networking.

Past Performance

Department of Defense-IAAI - Provided support to the DoD on all matters (technical & otherwise) involving the security of the information system; assisted in the development & execution of an enterprise level continuous monitoring program to routinely minimize security risks & ensure compliance; prepared & reviewed documentation to include System Security Plans (SSPs), Risk Assessment Reports, Authorization & Accreditation (A&A) packages & Security Controls Traceability Matrices (SCTMs).

Department of Education - Cybersecurity & Privacy Support Services

(CPSS) - Worked closely with Security Operation Center to support Tier 1-3 security incidents for Post-Secondary Institutions; compiled & analyzed data for metrics & management reporting; followed up on potential security events; leveraged relationships with IT support groups to remediate security vulnerabilities, weak practices & malware infection.

Department of Natural Resources – Helpdesk/System Administration Provided comprehensive helpdesk services to the Maryland Department of Natural Resources (DNR). Streamlined DNR's technical support needs, ensuring that their systems and operations were supported by prompt, reliable, and efficient service. Worked closely with DNR staff to address a wide range of technical issues, from routine inquiries to complex technical challenges. Helped enhance the department's productivity and operational efficiency.